# Highlights Report NPG



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Responses:	
52 of 62	

Response Rate:
84%

#### **Exploring your results**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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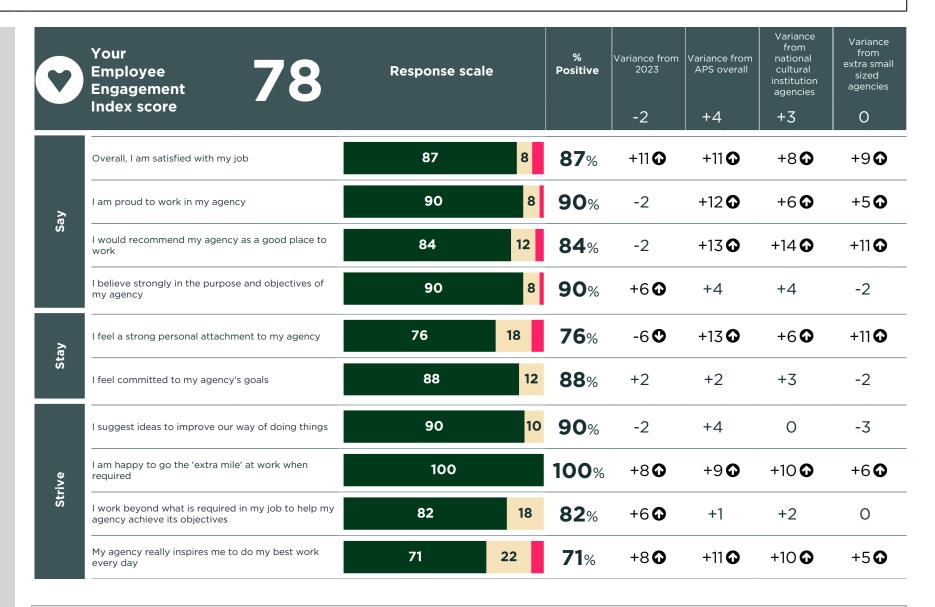


#### **Employee Engagement: Say, Stay, Strive**



# How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Positive Neutral Negative



Kev





At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 03.



### **Leadership - Immediate Supervisor**



# **Immediate Supervisor**

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework

	Your Immediate Supervisor	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
	Index score			+4	О	+1	-1
	My supervisor engages with staff on how to respond to future challenges	84 <mark>1</mark> 0	84%	+6♠	+4	+6 <b>۞</b>	+6♠
visor	My supervisor can deliver difficult advice whilst maintaining relationships	80 16	80%	+10 🐼	0	+3	0
Super	My supervisor invites a range of views, including those different to their own	80 16	80%	+4	-2	-1	-2
Immediate Supervisor	My supervisor encourages my team to regularly review and improve our work	82 10	82%	+14 🕢	0	+5 <b>0</b>	0
<u> </u>	My supervisor is invested in my development	78 16	78%	+60	0	0	0
	My supervisor ensures that my workgroup delivers on what we are responsible for	94	94%	+12 💿	+6 🔷	+7 <b>0</b>	+50
	Other similar questions						
	My supervisor provides me with helpful feedback to improve my performance	80 14	80%	+12 🚱	+1	+4	+3
	My immediate supervisor encourages me	82 1	82%	+2	+5 <b>♠</b>	+5 <b>♦</b>	+3
	My supervisor actively ensures that everyone can be included in workplace activities	86	86%	+6 <b></b>	+2	+3	+2
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	80 10	10 80%	-	-1	+2	0
Key	At least 5 percentage points greater than comparator	r • At least 5 percentage points les	s than comparator		Positive 1	Neutral Negativ	e

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#### **Leadership - SES Manager**



#### **SES Manager**

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



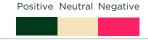
Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





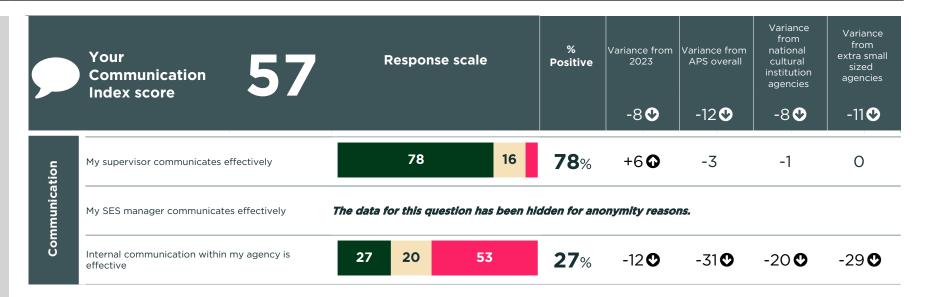
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#### **Communication and change**



#### Communication

The Communication Index measures communication at the individual, group and agency level.



#### Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

#### Other similar questions

Change

When changes occur, the impacts are communicated well within my workgroup	57		24	20	<b>57</b> %	+9 <b>&amp;</b>	-11 <b>⊙</b>	<b>-11◆</b>	-15 ♥
Staff are consulted about change at work	38	4	2	20	<b>38</b> %	-5♥	-13 ♥	-8♥	-14 <b>O</b>
Change is managed well in my agency	31	27	43		<b>31</b> %	-10 ♥	-13 ♥	-3	-15♥

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government

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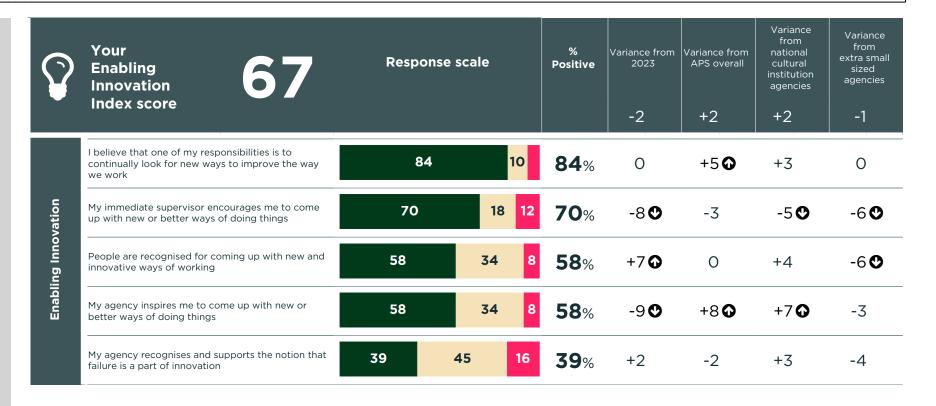
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#### **Enabling Innovation**



#### **Enabling Innovation**

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.



Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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### **Wellbeing Policies and Support**



#### Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

+	Your Wellbeing Policies and Support Index score	Response s	scale	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies +2	Variance from extra small sized agencies
oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	59	35	<b>59</b> %	0	-80	0	-10 👁
and Support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	58	36	58%	-3	-80	-2	-14 <b>•</b>
Policies a	My agency does a good job of promoting health and wellbeing	54	42	54%	+3	-12 <b>♥</b>	-4	-13 <b>♥</b>
Wellbeing Po	I think my agency cares about my health and wellbeing	70	24	70%	+5 <b></b>	+6•	+9 <b>0</b>	-4
Wellk	I believe my immediate supervisor cares about my health and wellbeing	86	14	86%	0	0	-2	-2
	Other similar questions							
	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	74	14 12	<b>74</b> %	-	0	+1	-2
Wellbeing	The people in my workgroup are able to bring up problems and tough issues	73	22	<b>73</b> %	-	-80	-7 <b>0</b>	-12 👁
Wellk	I receive the respect I deserve from my colleagues at work	78	20	<b>78</b> %	-8♥	-3	0	-4
	My agency supports and actively promotes an inclusive workplace culture	86	14	86%	+2	+50	+11 🐼	+7 <b>0</b>

At least 5 percentage points less than comparator

Australian

2024 APS Employee Census PAGE 08.

At least 5 percentage points greater than comparator

Key

# Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		12%	+2	+1	+3	-3
Very good		<b>32</b> %	+10 🐼	-3	-1	-5♥
Good		<b>34</b> %	<b>-</b> 11 <b>♥</b>	-4	-5♥	0
Fair		20%	+2	+6 <b>♦</b>	+5 <b>♦</b>	+80
Poor		2%	-2	-1	-2	0
What best describes your current workload?						
Well above capacity - too much work		22%	-11 👁	0	-2	-1
Slightly above capacity - lots of work to do		<b>37</b> %	+3	-3	-4	-5♥
At capacity - about the right amount of work to do		<b>39</b> %	+12 🕥	+80	<b>+9</b>	+11 🐼
Slightly below capacity - available for more work		2%	-4	-3	-2	-3
Well below capacity - not enough work		0%	0	-1	-1	-1

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator





# Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		4%	-4	-1	0	+1
Often		20%	<b>-7♥</b>	-5♥	-4	-3
Sometimes		56%	<b>+</b> 7 <b>♦</b>	+6 <b>♦</b>	+4	+7 <b>♦</b>
Rarely		20%	+6 <b>۞</b>	+1	+1	-2
Never		0%	-2	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent		4%	-2	-4	-2	-2
To a large extent		18%	-6 \mathbf 🖰	-2	-2	+3
Somewhat		56%	+17 🐼	+18 🐼	+16 🔂	+18 🕢
To a small extent		16%	-4	-80	-9 <b>0</b>	-12 <b>0</b>
To a very small extent		6%	-4	-3	-3	<b>-</b> 7 <b>♥</b>
I feel burned out by my work						
Strongly agree		6%	-6 🛇	-2	-2	-1
Agree		24%	-9 <b>0</b>	+1	+1	+4
Neither agree nor disagree		28%	+10 🐼	-4	-4	+1
Disagree		34%	+10 🕡	+4	+5 <b></b>	+1
Strongly disagree		8%	-4	+1	0	-5♥

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Key

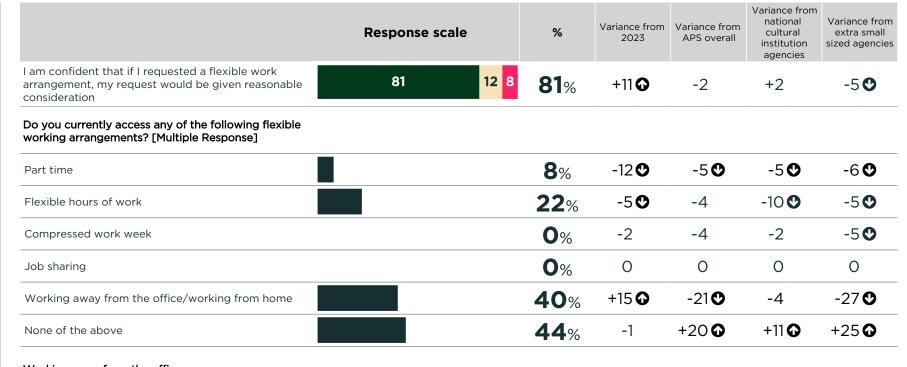
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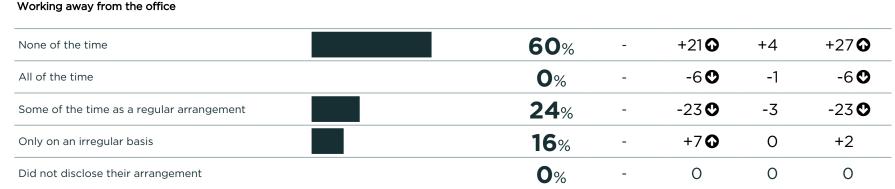
At least 5 percentage points less than comparator

#### Flexible work





The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 11.

### **Working in the APS**

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	63 20	16 63%	-	-2	+4	-5♥
The people in my workgroup demonstrate stewardship	88	10 88%	-	+12 🐼	+7 <b>©</b>	+4
The culture in my agency supports people to act with integrity	86	12 86%	-	+90	+16 🐼	+60
I believe strongly in the purpose and objectives of the APS	80	80%	+2	-7 <b>©</b>	+2	-5♥
I feel a strong personal attachment to the APS	45 37	<b>45</b> %	0	-20 <b>©</b>	-4	-10 👁
My workgroup considers the people and businesses affected by what we do	90	8 90%	-	+5♠	+2	-2

Key



At least 5 percentage points less than comparator

Positive Neutral Negative

2024 APS Employee Census PAGE 12.

At least 5 percentage points greater than comparator

#### Job satisfaction

	Response sc	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	75	12 13	<b>75</b> %	+15 🐼	+6 🚱	+6 🚱	+1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	79	13 8	<b>79</b> %	+23 🗗	+16 🕢	+18 🕢	+4
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	73	25	<b>73</b> %	+19 🚳	-9 <b>0</b>	-5♥	-10 ♥
I am satisfied with the stability and security of my job	79	10 12	<b>79</b> %	+7 <b>0</b>	-6♥	+4	-2

### **Clarity and autonomy**

	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	92	8	<b>92</b> %	-4	-1	-1	-2
I am clear what my duties and responsibilities are	76	16 8	<b>76</b> %	+3	-3	-3	-4
I have a choice in deciding how I do my work	76	18	<b>76</b> %	+11 🐼	+10 🚱	+2	-2
Where appropriate, I am able to take part in decisions that affect my job	77	15 8	<b>77</b> %	+7 <b> </b>	+6 <b></b>	+4	-1

Key

0

At least 5 percentage points less than comparator

Positive Neutral Negative

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At least 5 percentage points greater than comparator



### **Performance**

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		27%	+13 🐼	0	-3	-5♥
Very good		63%	-5 <b>O</b>	+80	+8♠	+9 <b>&amp;</b>
Average		10%	-8 <b>0</b>	-5 <b>O</b>	-2	-2
Below average		0%	0	-2	-2	-1
Well below average		0%	0	-1	-1	-1
	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution	Variance from extra small sized agencies
					agencies	
My workgroup has the appropriate skills, capabilities and knowledge to perform well	92	8 92%	+10 🐼	+14 🚱	+8 🏠	+7 <b>①</b>
My workgroup has the appropriate skills, capabilities and knowledge to perform well  My workgroup has the tools and resources we need to perform well	92 71 14 16	<b>—</b> — -	+10 <b>•</b> +27 <b>•</b>	+14 <b>•</b> +12 <b>•</b>		+7 <b>0</b>
		<b>71</b> %			+80	
My workgroup has the tools and resources we need to perform well	71 14 16	<b>71</b> %	+27 <b>0</b>	+12 🖸	+8 <b>•</b>	+90

At least 5 percentage points less than comparator

Australian Government

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Positive Neutral Negative

2024 APS Employee Census PAGE 14.

At least 5 percentage points greater than comparator

Key

#### Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
Which of the following statements best reflects your current thoughts about working in your current position?					
I want to leave my position as soon as possible	2%	-2	-7 <b>♥</b>	-5♥	-6♥
I want to leave my position within the next 12 months	16%	-7♥	-6♥	-1	-7 <b>♥</b>
I want to stay working in my position for the next one to two years	49%	<b>+</b> 7 <b>♦</b>	+11 🕥	+90	<b>+</b> 7 <b>♦</b>
I want to stay working in my position for at least the next three years	<b>33</b> %	+1	+2	-3	+6 <b></b>

#### What best describes your plans involved with leaving your current position?

I am planning to retire	The data for this question has been hidden for anonymity reasons.
I am pursuing another position within my agency	The data for this question has been hidden for anonymity reasons.
I am pursuing a position in another agency	The data for this question has been hidden for anonymity reasons.
I am pursuing work outside the APS	The data for this question has been hidden for anonymity reasons.
It is the end of my non-ongoing, casual or contracted employment	The data for this question has been hidden for anonymity reasons.
Other	The data for this question has been hidden for anonymity reasons.

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### Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your em discrimination on the basis of your background or a pe						
Yes		8%	-2	-2	-2	+1
No		92%	+2	+2	+2	-1
Did this discrimination occur in your current agency?						
Yes	The data for this question has been hi	dden for anon	ymity reasons.			
No The data for this question has been hidden for anonymity reasons.						



At least 5 percentage points greater than comparator

PAGE 16.



At least 5 percentage points less than comparator



Key

### Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected to workplace?	o harassment or bullying in your current					
Yes		10%	-4	0	-2	0
No		<b>82</b> %	-2	-3	+1	-4
Not sure		8%	+60	+3	+1	+3
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hic	lden for anon	ymity reasons.			
It was reported by someone else	The data for this question has been hic	lden for anon	ymity reasons.			

The data for this question has been hidden for anonymity reasons.



I did not report the behaviour



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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### Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	national cultural institution agencies	Variance from extra small sized agencies
	art of your duties, in the last 12 months have you agency engaging in behaviour that you consider orruption?					
Yes		4%	+4	+1	0	+1
No		92%	-2	+1	+6 <b>☆</b>	0
Not sure		<b>2</b> %	-2	-2	-4	-2
Would prefer not to answer		<b>2</b> %	0	0	-2	+1

#### Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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### **Demographics**

How do you describe your gender?	Responses
Man or male	27%
Woman or female	65%
Non-binary	4%
I use a different term	0%
Prefer not to say	4%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	17%
No	83%

Do you have carer responsibilities?	Responses
Yes	29%
No	71%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	23%
No	77%

Do you identify as culturally and linguistically diverse?	Responses
Yes	10%
No	90%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	82%
Australian Aboriginal and/or Torres Strait Islander	0%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European Anglo-European	29%
North-West European (excluding Anglo-European)	4%
Southern and Eastern European	2%
South-East Asian	4%
North-East Asian	4%
Southern and Central Asian	0%
North American	2%
South and Central American and Caribbean Islander	2%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	12%
No	63%
Maybe	17%
I am unsure what neurodivergent means	8%

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#### **Agency position**

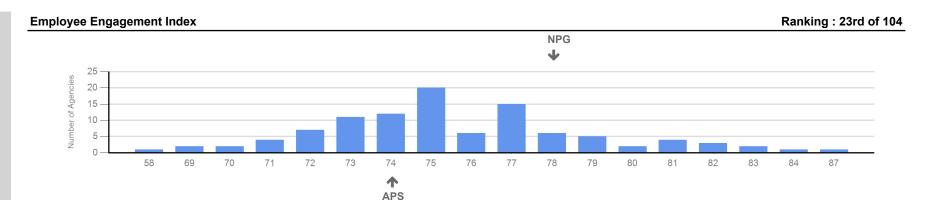


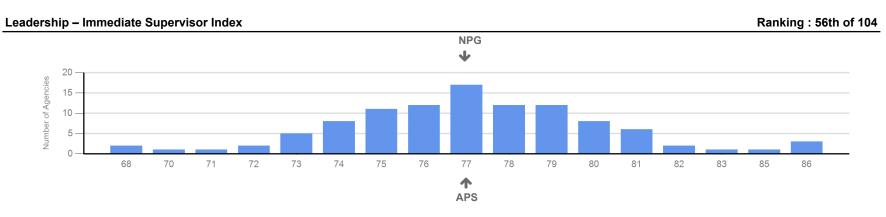
### Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

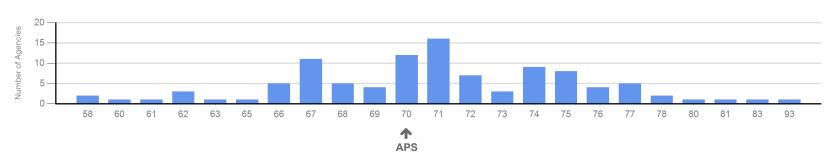
Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.







The agency data for this index has been hidden for anonymity reasons.



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2024 APS Employee Census PAGE 20.

### **Agency position**



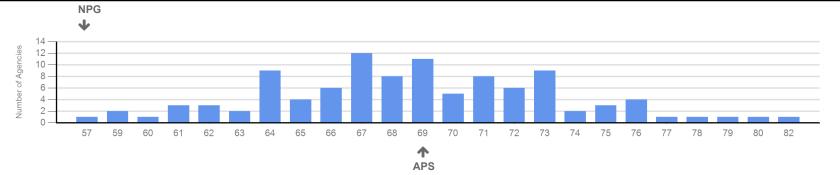
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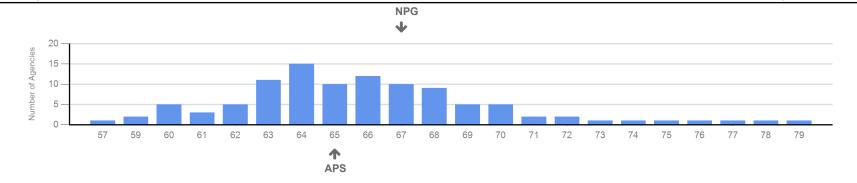
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Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.

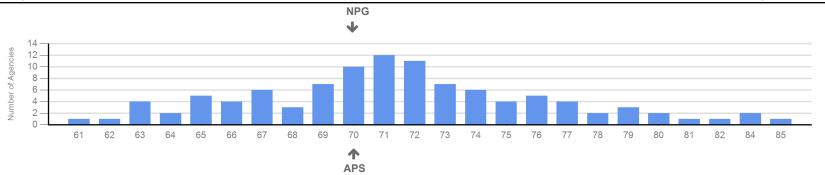




#### Enabling Innovation Index Ranking: 35th of 104



#### Wellbeing Policies and Support Index



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Ranking: 67th of 104

### Suggested questions to focus on



# What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	5 percentage points greater At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from national cultural institution agencies	Variance from extra small sized agencies
.1	The culture in my agency supports people to act with integrity	86%	-	+90	+160	+60
.2	My agency inspires me to come up with new or better ways of doing things	<b>58</b> %	-9 <b>o</b>	+80	+70	-3
.3	My agency supports and actively promotes an inclusive workplace culture	86%	+2	+5 <b>0</b>	+110	+70
.4	My agency recognises and supports the notion that failure is a part of innovation	<b>39</b> %	+2	-2	+3	-4
.5	I am clear what my duties and responsibilities are	<b>76</b> %	+3	-3	-3	-4
.6	I am supported to use my expertise to provide frank and fearless advice	<b>63</b> %	-	-2	+4	-5♥



#### Time to take action

<b></b>	Celebrate	Q		gate further h our teams	<u>~</u>		Opportunities
What things do we do well?				nities coming out o explore further?	Areas w plans:	re need to focus o	on and turn into action
Think about how we can build on or from what we are good at.	ur strengths and learn		nvestigate? Through nrough discussions v	looking at the data in vith staff?		the key things we nee ere better?	ed to improve to make



#### Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

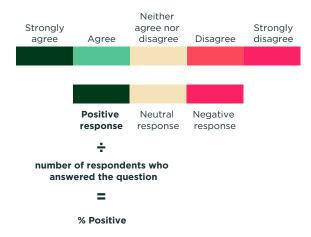
	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					



#### **Guide to this report**

#### % Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







#### Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

#### Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

#### Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

#### Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

